

Waterlake Cottage

Elston Lane, Orcheston, Salisbury, Wiltshire SP3 4RG

The perfect rural holiday

Tel: 01980 620243 Mobile: 07733 034070

Email: info@waterlakecottage.co.uk

REFUND POLICY

CANCELLATIONS

1. For cancellations made prior to 6 weeks before the holiday due date, the deposit will be refunded, less expenses incurred.
2. For cancellations made within 6 weeks from the holiday due date, the rent will be refunded, (less expenses incurred) if the property can be re-let. If we are unable to re-let the property for that period, the full rental will be payable.
3. If the balance is not paid by the due date, this is treated as a cancellation. The deposit will be refunded, (less expenses incurred) if the property can be re-let. If we are unable to re-let the property for that period, then the full rental will be payable.
4. **We strongly recommend taking out Cancellation Insurance for your Holiday.**
5. **In the event of a Pandemic outbreak** and Government restrictions on travel and holiday lets being closed, then we would refund all monies paid. **For any other cancellation, rules above apply.**

Virginia Jones, Waterlake View, Elston Lane, Orcheston,
Salisbury Wiltshire, SP3 4RG
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